

# YOUR NEW HOME DEMONSTRATION FORM

Development:

Date:

House type:

Plot no:

**Purchaser(s)**

Purchaser 1

Purchaser 2

Full name(s):

*Please tick to ensure all items have been explained and demonstrated*

## 1. Master bedroom

Yes N/A

Drying out shrinkage and settlement

Windows

Decorating the new home

Fixing items to walls

Radiators, valves, TRVs and controls

Light fittings, pendants and energy-efficient bulbs

Select Options

## 2. En suite/Family bathroom

WC - use of, maintenance and blockages

Shower operation and maintenance

Bath

Miscellaneous (if applicable)

Select Options

## 3. Additional bedrooms

Sockets, TV aerial

Select Options

## 4. Landing

Loft - use of, insulation and moisture

Smoke alarm - use of, testing and maintenance

Doors and fire doors

Select Options

... Continued overleaf



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## 5. Hallway

Yes N/A

Front door, locking and maintenance

Alarm - use of and how to set

Consumer unit, setting and trip switches

External light (if applicable)

Soil vent pipe access point (if applicable)

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## 6. Cloakroom (if applicable)

WC - use of, maintenance and blockages

Select Options

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## 7. Living room

Carpets and floor coverings

Pipe work

Sockets, TV aerial points and Virgin points

Patio/French doors opening - use of and maintenance

Select Options

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## 8. Kitchen/Utility

Oven, hob, extractor and splash back - use of and maintenance.

Dishwasher, washer, washer/dryer, fridge freezer - use of and maintenance

CO alarm

Master switch (spur) explained

Stop valves demonstrated

Kitchen cupboards, furniture and worktops - use of and maintenance

Boiler - use of, trouble shooting and maintenance

Select Options

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## 9. Garage

Garage doors - use of and general maintenance

... Continued overleaf



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## 10. External and around the plot

Yes N/A

Position of vents, meters, guttering and DPC

Manhole covers and inspection chambers

Upkeep and care of turf and plants

Explanation of finish of roads, pathways and pavements and plot boundaries

Select Options

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## 11. Communal facilities

Bin stores, collections and cleaning

Communal areas, post boxes and deliveries

Parking bays, spaces and door entry systems (if applicable)

Temporary lighting and ongoing construction works

Lift operation, fire escapes and safety procedures

Management company responsibilities

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## 12. Warranties

Warranties on appliances and other fittings

2-year Charles Church Warranty, plus 10-year new homes warranty from external provider

Customer care procedures post completion

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## 13. Completion day

What to expect on completion day

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## 14. Finally ...

Remind customer of 8 week survey



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## Action Points

No.	Room	Comments	On order	
			Yes	No

I/We note that the items mentioned above require remedial works to be carried out and that, wherever possible, these will be completed prior to legal completion.

Purchaser 1

Purchaser 2

Signed by:

Print name:

Date:

*For guidance on how to sign digitally, please see info sheet at the end of this document.*

Sales Advisor /  
Site Manager:

Date:





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